




CALL US @
(800) 752-6110
 to learn more

 www.yiptel.com/engage

OMNI CHANNEL CONTACT CENTER



A FULLY FUNCTIONAL **CONTACT CENTER** FOR VOICE, SOCIAL MEDIA, EMAIL, CHAT, SMS AND MORE

YipTel's **ENGAGE** solution was developed to meet the needs of today's technology savvy consumers delivering an innovative and streamlined approach to customer communications. A platform designed to make it easy and accessible for everyone.

The cloud-based contact center solution integrates voice, chat, video, and social media capabilities into one single, powerful, easy-to-use interface.

This seamless unified approach has redefined customer service, support, and success for companies around the nation.



WHY CHOOSE ENGAGE

-  **FLEXIBLE**
Integrated omni-channel solution, including social media integration.
-  **MANAGEABLE**
Configure all inbound and outbound communications into one feed.
-  **EASY TO DEPLOY**
Bring new agents on with the click of a button.
-  **INTUITIVE**
User-friendly interface greatly diminishes training time.
-  **FULLY SCALABLE**
Solution grows with you.
-  **AFFORDABLE**
We offer a full omni-channel solution that is affordable for any size business.necessary.