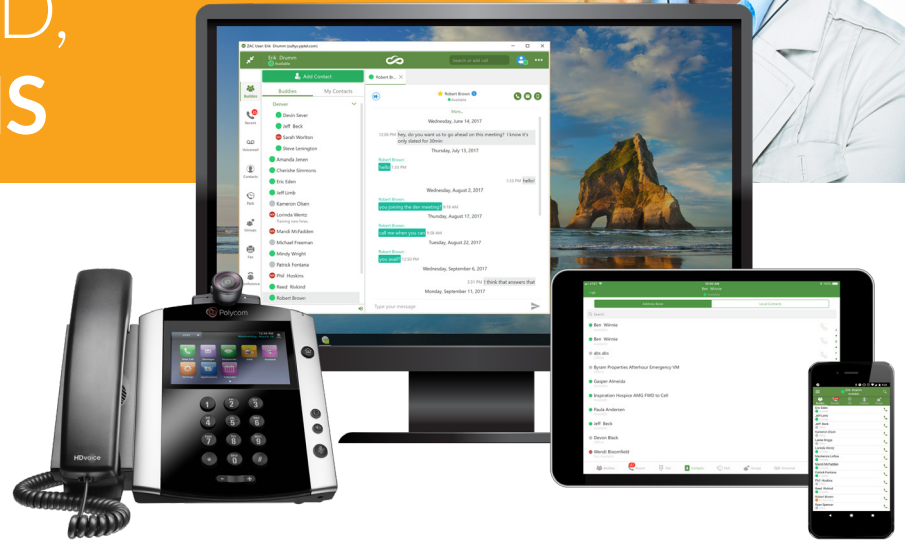




FEATURE-RICH, SIP STANDARD, ENTERPRISE PHONE SYSTEMS

YipTel Enterprise is an advanced business communication platform that provides the highest level of enterprise features and unparalleled flexibility of delivery for those clients looking for more than just another phone system. **YipTel Enterprise** is more than just phones; it's a total business solution.

YipTel Enterprise unifies your entire organization's communications through the most advanced client desktop, Instant Messaging, web chat, mobile apps, call center, call recording, custom reporting, IVR and CRM integrations available on the market. **YipTel Enterprise** is a significant step above other cloud-based phone systems in capabilities at almost the same price.



DELIVERED FROM THE CLOUD OR ON PREMISE

Other cloud providers offer a single solution and hope that your company will fit in their box. **YipTel** is an expert in understanding clients' individual needs and applications and then supplying communications technologies that will deliver those solutions to the client.

YipTel Enterprise can be acquired in a monthly rental model or an outright purchase. When you choose our rental model, you can choose to have the system delivered from on premise or from the **YipTel Cloud**.

YipTel also provides hosting. So, even if you purchase the software, **YipTel** can host it from the cloud, or you can locate it on local servers on premise. This flexibility is unique to **YipTel** and allows us to customize the payment and delivery methods according to our clients' needs.

Rental: Cloud or On Premise

Purchase: Cloud or On Premise

Cost	Monthly Rental	Upfront Capital
Equipment	Hosted in the Cloud or On Premise	Hosted in the Cloud or On Premise
Management	Unlimited Support	Pay Per Call or Unlimited Support
Maintenance	Managed By YipTel	By Client or by YipTel

Fast | Simple | Powerful

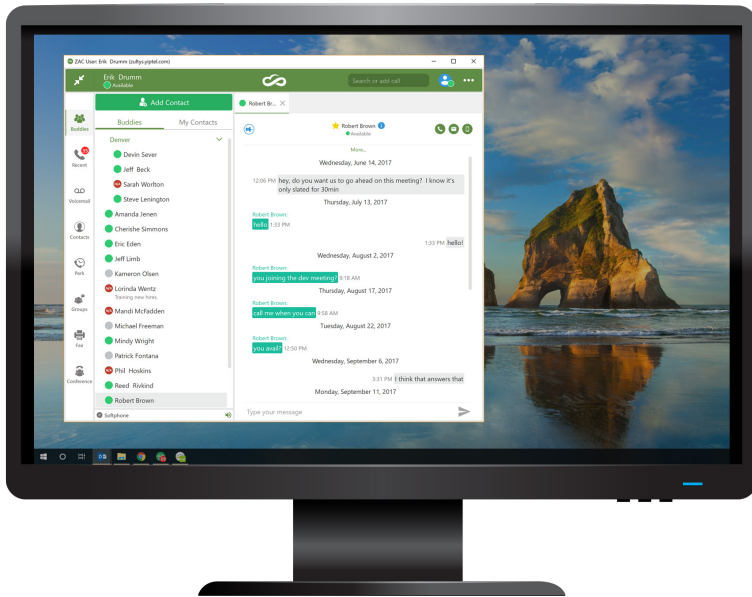
version 7.18.18



YipTel.com



(800) 752-6110



YipTel Enterprise Desktop is a powerful desktop client that lets you see the presence status of others in your company, send emails, control all your phone calls via desktop phones or a softphone, make high definition video calls, send and receive faxes, send secure Instant Messages and voice messages, use Voicemail, launch a collaborative MXmeeting™ web conference session, and much more – all with a single mouse click.



CALL CENTER FEATURES:

- Live Agent Views
- Custom Reporting
- Wall Boards
- Full Recording
- Silent Monitor
- Whisper
- Barge In
- And More



MOBILE APPS



YIPTEL ENTERPRISE User Types

	STANDARD	PREMIUM	CONTACT CENTER
User License	✓	✓	✓
Voice Mail	✓	✓	✓
Mobile App	✓	✓	✓
Automated Attendant	✓	✓	✓
Voice Mail to Email	✓	✓	✓
Advanced Call Routing	✓	✓	✓
Hunt Groups	✓	✓	✓
Paging Groups	✓	✓	✓
Call Forwarding	✓	✓	✓
Call Attached Data	✓	✓	✓
Enterprise Desktop		✓	✓
Conference Port		✓	✓
Outlook & Exchange		✓	✓
MX Desktop Video		✓	✓
Call Center Agent			✓
Call Center Supervisor			✓

FEATURES

- Enterprise Reliability
- DVR Call Recording
- Full Call Recording
- External Archiving
- Call Center Agents
- Call Center Supervisors
- Call Center Wallboards
- Call Center Live Views
- Custom Reporting Tool
- Automatic Report Delivery
- Monitor, Whisper, Barge
- Web Chat Queuing
- Mobile Apps iOS/Droid
- Audio Conferencing
- Video Calling
- Find Me Follow Me
- Personal User Presence
- Outlook Integration
- Exchange Integration
- Sales Force Integration
- CRM Integrations
- 26 IVR Languages
- Instant Messaging
- Personal Routing Rules
- Hot Key Dialing
- Drag and Drop Transfer
- Integrated Softphone
- Outbound Dialing Apps
- Intelligent Routing
- Database Dips
- Caller ID Control
- Redundancy